

## **Cornerstone Support Model**

### **SUPPORT MODEL**

#### **Step One – Call 905 531 0998**

Call to arrange for a complimentary in home consultation.

#### **Step Two – In Home Consultation**

The Director will meet with you in your own home. During the consultation process, the Director will discuss your needs, dreams, goals to promote independence. An individualized support plan will be created that works for you, your family and your budget. A service contract will be signed, and services will commence at your request.

#### **Step Three**

##### **– Selection of Support Workers**

Once an Individualized support plan is developed, we begin the process of selecting the Support Worker who best meets your needs. Cornerstone Support Services has a significant pool of qualified, experienced and thoroughly screened Support Workers to be matched with you.

#### **Step Four – Service Begins**

You will have the opportunity to meet the Support Worker before service begins to ensure you are comfortable with them. Once you have endorsed the Support Worker service will commence.

#### **Step Five – Follow up**

The Director will maintain contact with you and the Support Worker throughout the service contract to ensure your satisfaction.

## *Strengthen Lives, Families and Communities*

### **Urgent/Immediate Service Requirements**

We understand that there are times when situations require a more immediate response such as a change in health or family circumstances. If you are in immediate need of services, please contact us and we will endeavour to respond to your needs.

*Serving  
Hamilton, Halton, Brant, Niagara  
Kitchener/Waterloo/Guelph,  
Cambridge, Orangeville/Dufferin  
and Peel Region.*



**Cornerstone**  
SUPPORT SERVICES

PS BOX 1488  
Waterdown, ON  
LOR 2H0

Tel: 905 531 0998

[www.cornerstonesupportservices.ca](http://www.cornerstonesupportservices.ca)



**Cornerstone**  
SUPPORT SERVICES

### **Child and Youth Services**

*We provide support for children and adolescents who are experiencing challenges due to Mental Health and/or developmental issues.*

*We recognize the value of family and the importance of working with the family as a whole.*

[www.cornerstonesupportservices.ca](http://www.cornerstonesupportservices.ca)

## **Who We Are?**

Cornerstone Support Services was founded in a belief that all people want to live independently within their own homes and community.

We recognize that at different times throughout each of our lives we may require support to continue to be as independent as possible.

We support people who may be experiencing challenges with activities of daily living in their home and community due to aging and/or physical implications.

We also support people who have intellectual/ developmental disabilities and are seeking support with community inclusion, social and recreational activities, meaningful day supports, transit training and independent living skills.

Cornerstone Support Services provides a free in home consultation process to design and build an individualized support plan that is implemented through our direct services provided by our quality Support Workers.

### **MISSION**

Our mission is to provide excellent, individualized and compassionate supports to retain and build independence.

## **CORNERSTONE CHILD AND YOUTH SERVICES**

Our services are provided within the family home, school or hospital environments and community.

We provide a wide range of specialized services designed to meet each individual/family needs.

We recognize and understand the challenges of Transitional Aged Youth and work to ensure a successful transition throughout all stages of life.

Our team of highly skilled and qualified Child and Youth Workers are matched to provide support with behaviour challenges, anxiety, social skills development and building positive relationships for success.

Child and Youth experiencing Mental Health, Social, Emotional and behavioural difficulties.

Supports and services are provided when and where needed including:

- In home
- Community
- School and other agency settings

### **PHILOSOPHY**

Our Philosophy is to provide the highest quality of service, through highly motivated, compassionate and trained professionals that value family and ensure we meet the unique needs of each of our clients.

## **Our Team**

### **Director**

The Director will develop in partnership with the client and their family an individual support plan. The consultation ensures the right plan is created and enables the Director to match the best Support Worker to meet your needs.

The Director maintains contact with you and the Support Worker throughout the service contract to ensure complete satisfaction.

### **Support Workers**

Cornerstone Support Services provides highly qualified Support Workers who have successfully completed an extensive selection process. Each Support Workers possess the knowledge acquired through post-secondary education in a related field, a minimum of two years of experience, current certification in CPR/First Aid and have undergone an extensive screening process including a vulnerable sector police clearance.

Each Support Worker will be matched based on the individual's goals, unique needs and compatibility.

Our workers have ongoing support and direction by the Director and access to afterhours support.

**CALL TODAY**  
**905 531 0998**

*for your free consultation!*

**[www.cornerstonesupportservices.ca](http://www.cornerstonesupportservices.ca)**