# Cornerstone Support Model SUPPORT MODEL

### Step One - Call 905 531 0998

Call to arrange for a complimentary in home consultation.

### Step Two - In Home Consultation

The Director will meet with you in your own home. During the consultation process, the Director will discuss your needs, dreams, goals to promote independence. An individualized support plan will be created that works for you, your family and your budget. A service contract will be signed, and services will commence at your request.

## Step Three

## - Selection of Support Workers

Once an Individualized support plan is developed, we begin the process of selecting the Support Worker who best meets your needs. Cornerstone Support Services has a significant pool of qualified, experienced and thoroughly screened Support Workers to be matched with you.

# Step Four - Service Begins

You will have the opportunity to meet the Support Worker before service begins to ensure you are comfortable with them. Once you have endorsed the Support Worker service will commence.

## Step Five - Follow up

The Director will maintain contact with you and the Support Worker throughout the service contract to ensure your satisfaction.

# Strengthen Lives, Families and Communities

## Urgent/Immediate Service Requirements

We understand that there are times when situations require a more immediate response such as a change in health or family circumstances. If you are in immediate need of services, please contact us and we will endeavour to respond to your needs.

# Serving

Hamilton, Halton, Brant, Niagara Kitchener/Waterloo/Guelph, Cambridge, Orangeville/Dufferin and Peel Region.



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Tel: 905 531 0998

www.cornerstonesupportservices.ca



# Cornerstone

SUPPORT SERVICES

# Seniors Services

We provide support to Families and their aging loved ones. We understand that as people age, they want to live on their own, but need assistance to ensure safety, dignity and independence while giving their family peace of mind.

www.cornerstonesupportservices.ca

#### Who We Are?

Cornerstone Support Services was founded in a belief that all people want to live independently within their own homes and community.

We recognize that at different times throughout each of our lives we may require support to continue to be as independent as possible.

We support people who may be experiencing challenges with activities of daily living in their home and community due to aging and/or physical implications.

We also support people who have intellectual/ developmental disabilities and are seeking support with community inclusion, social and recreational activities, meaningful day supports, transit training and independent living skills.

Cornerstone Support Services provides a free in home consultation process to design and build an individualized support plan that is implemented through our direct services provided by our quality Support Workers.

#### **MISSION**

Our mission is to provide excellent, individualized and compassionate supports to retain and build independence.

### CORNERSTONE SUPPORT SERVICES

Cornerstone senior services provides support with complex care needs and their families. We work in cooperation with other health providers to ensure the best possible service is provided.

We provide the following services for Seniors and their Families:

- Complimentary in-home assessment
- Personalized support plan
- Hourly support up to 24 hours per day
- Respite for families and caregivers
- Activities of daily living
- Appointment accompaniment
- Transportation for social activities and shopping
- Light housekeeping and meal preparation
- Medication assistance

Services are provided in your home or community and can be arranged in hospitals or nursing homes. We create a personalized plan that will ensure you can stay in your home safely with dignity and respect while providing your family with peace of mind.

Support Services ensures the best match between senior and support worker to ensure a successful relationship.

### **PHILOSOPHY**

Our Philosophy is to provide the highest quality of service, through highly motivated, compassionate and trained professionals that value family and ensure we meet the unique needs of each of our clients.

#### Our Team

### Director

The Director will develop in partnership with the client and their family an individual support plan. The consultation ensures the right plan is created and enables the Director to match the best Support Worker to meet your needs.

The Director maintains contact with you and the Support Worker throughout the service contract to ensure complete satisfaction.

## Support Workers

Cornerstone Support Services provides highly qualified Support Workers who have successfully completed an extensive selection process. Each Support Workers possess the knowledge acquired through post-secondary education in a related field, a minimum of two years of experience, current certification in CPR/First Aid and have undergone an extensive screening process including a vulnerable sector police clearance.

Each Support Worker will be matched based on the individual's goals, unique needs and compatibility.

Our workers have ongoing support and direction by the Director and access to afterhours support.

CALL TODAY 905 531 0998

for your free consultation!

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